

## ***What is "Best Practice"?***

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"Best Practice" defines the configuration standard to ensure optimal reliability, performance and maintainability of a system. The Accountable IT Group 'Best Practice' standard has been developed using more than 29 years of our real-world experience. It defines our recommended best methodology for systems design, implementation and maintenance.

For a system to be deemed "best practice" it must be:

- Reliable / Dependable.
- Perform at or beyond expectations.
- Conform to the manufacturer's implementation guidelines or standards.
- Be efficiently / cost-effectively supportable.
- Documented.
- Compatible.
- Simple – i.e no more complex than is absolutely necessary.

A compromise in any of these areas will ultimately result in:

- System downtime.
- Effects on user productivity.
- Issues with support from manufacturers or other vendors.
- Increased cost of maintenance.
- Problems with other software/hardware/systems in which the system participates.
- Disorder due to users not understanding how to use the system.

Achieving 'Best Practice' standards need not be an overly expensive exercise, yet it can save your firm thousands of dollars in downtime and repair costs, whilst giving you 'peace of mind' in the knowledge that 'risk' has been taken seriously in your business.

Our Senior Systems Engineers can review your technology systems and compare them to our 'Best Practice' standards, providing you with a detailed written report - we'll be happy to work with you in ensuring your technology platform conforms to your business risk containment objectives.

Why not ask us about our "Systems & Technology Review" service now?